

# Broadcast Group Calls

From User Guide: PTT Application – Android Release: 8.1



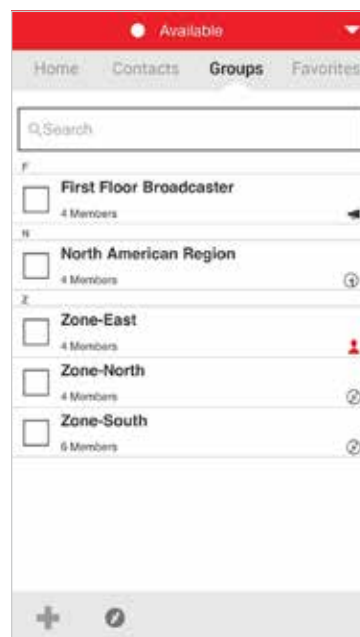
## Broadcast Group Calls

Broadcast Group Calls are high-priority calls typically used for making important announcements. Only certain group members called broadcasters are allowed to initiate Broadcast Group Calls and speak during the calls. Once a broadcaster takes the floor, he or she will not get preempted by another broadcaster. You will only see a Broadcast Group if you are a designated broadcaster.

Note: Broadcast Group Calls will interrupt ongoing Push to Talk (PTT) calls for the group members and they will hear the call even if they have Do Not Disturb (DND) turned on. Be sure to consider this important information before starting a broadcast call.

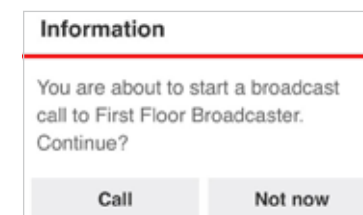
## To place a Broadcast Group Call

1. Tap the **Broadcast Group** you want to call, which is identified in the group list by the icon displayed on the bottom right corner of the group tile.



Select a Broadcast Group

2. Confirm the request via the dialog box as seen below.



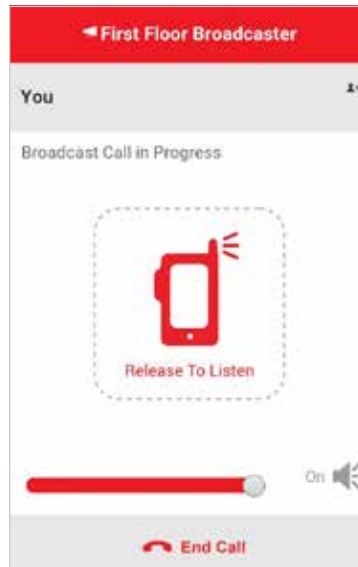
Confirmation Dialog

3. Tap **Call** to initiate the call. The PTT call screen is displayed as shown below.



PTT Call Screen

4. Tap the **PTT** button to start speaking to the broadcast group. When speaking, the PTT button changes colors. Release the button to listen.



Broadcast Call in Progress

5. Tap the **End Call** button to end the broadcast call.

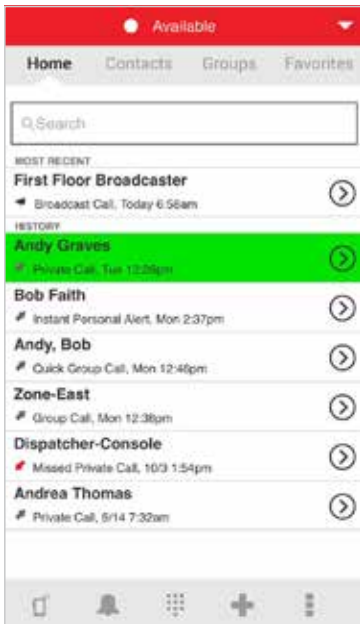
### Receiving Broadcast Group Calls

An incoming Broadcast Group Call looks like any other group call but will preempt other PTT calls in progress. You can recognize a Broadcast Group Call because there will be a special tone played, followed by an announcement. During the call, only the caller can speak and you will not be able to take the floor. These calls may also override your DND status if the corporate administrator has set the group to do so.

Only certain group members are allowed to make Broadcast Group Calls. If you are not allowed to make calls to a group, you will not see it listed in the groups tab. If you try to call a broadcast group from the history, you will see a message indicating that the call cannot be completed.

**Broadcast Call History**

Outgoing broadcast calls are shown in Call History like other calls, but with a different icon and call type indicated.



Broadcast Call History

A summary of call delivery is shown in the Groups tab history detail for the selected group. The number of group members who received the call is shown along with the total number of group members.

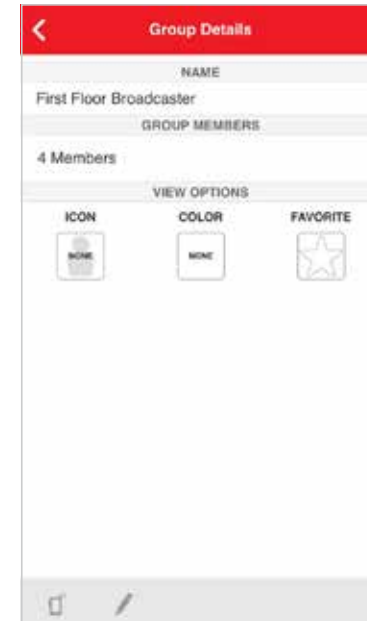


Summary of Call Delivery

Calls may not be delivered to everyone because a group member may be offline, engaged in a cellular call, have a DND status or be listening to another Broadcast Group Call. Calls are delivered in a way such that group members may receive the call at slightly different times. Once the call delivery process is complete, the delivery status will be shown.

**Broadcast Group details (broadcasters only)**

Broadcast Groups are managed by the corporate administrator and can have a large number of members. Group members cannot be viewed, but a count of who is present is provided while viewing group details:



Broadcast Group Details